



**POLICE
STRATEGY
FORUM**



PHILOSOPHY
STRATEGY
TACTICS
ORGANISATION
DEPLOYMENT

Police Strategy Forum

25th & 26th June 2019

Research Report

Total Delegate Group: **270**





This report is based on survey findings of the delegates for the Police Strategy Forum on the 25th and 26th June 2019, comprising of 270 Chief Constables, Chief Superintendents and other strategic and IT leads in law enforcement across the UK and Europe.

To deepen our insights, we interviewed the highest decision makers in face-to-face and telephone interviews to discuss trends and issues being tackled in their organisations.

80

Chief Officers
and Supers

39

Directors

63

Heads of
Department

88

Senior
Management

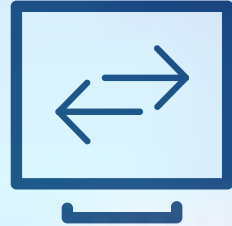


MAIN FINDINGS OF THE REPORT



SERVICE DELIVERY

Police leaders are prioritising improvements in how services are designed and delivered



DIGITAL CHANGE

Most of the group are making a concerted effort to accelerate digital change across their organisation



MOBILE APPLICATIONS

Spending towards mobile technology is planned to be higher than any other investment



PREDICTIVE POLICING

Utilising data analytics to predict and prevent crime remains a key priority

The challenges being prioritised by the Deputy Chief Constable at Sussex Police:

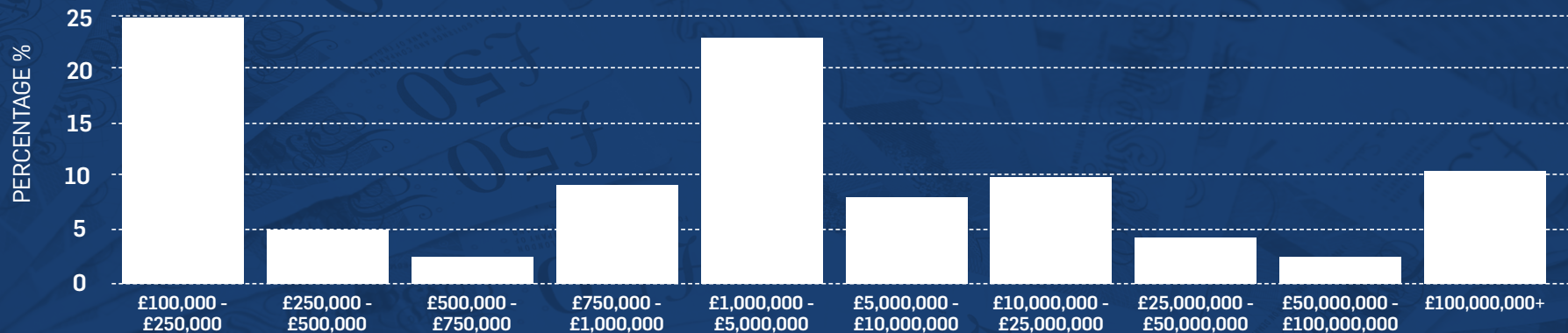
- Use of technology to better enable quality and efficiency in public contact
- Implementing best practice in using social media as a force to better engage with communities

The key issues being tackled by the Chief Digital Officer at Norfolk and Suffolk Police

- Identification, capture, analysing and sharing of digital evidence
- Mobilising officers and staff
- Public contact channel shift

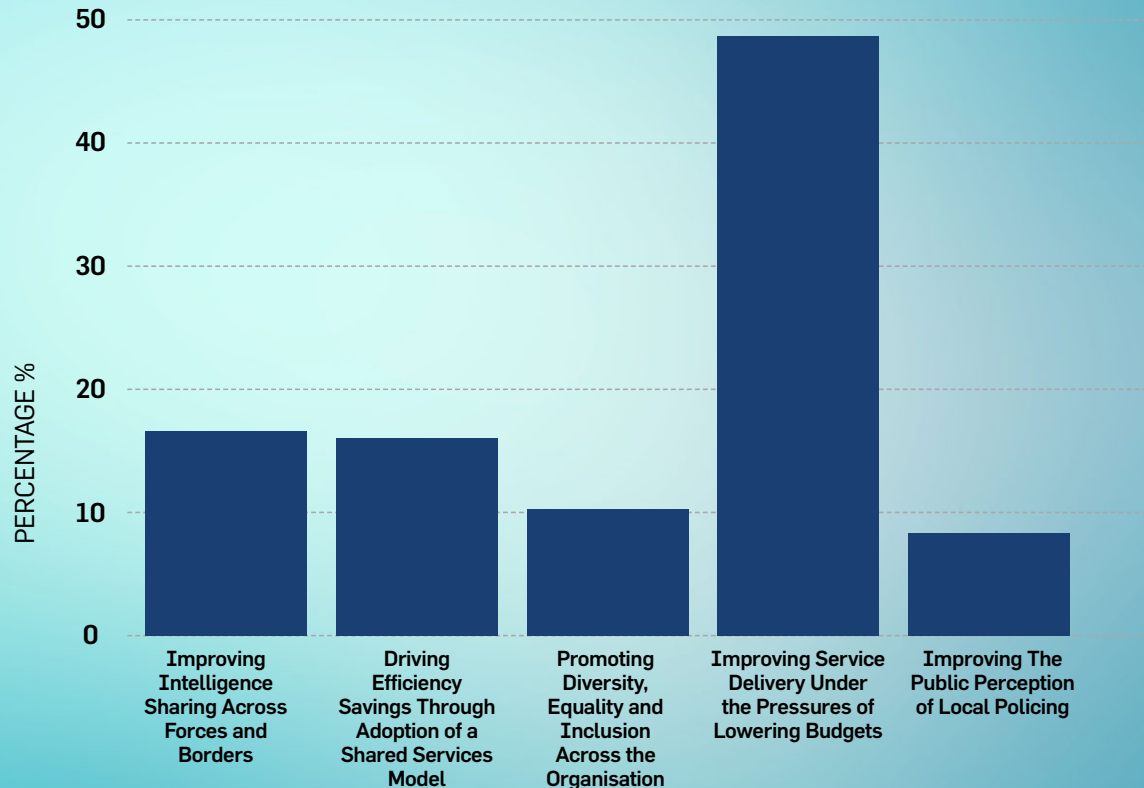
COMBINED SPENDING POWER OF GROUP

£4billion



BUDGET RESPONSIBILITY PER PERSON

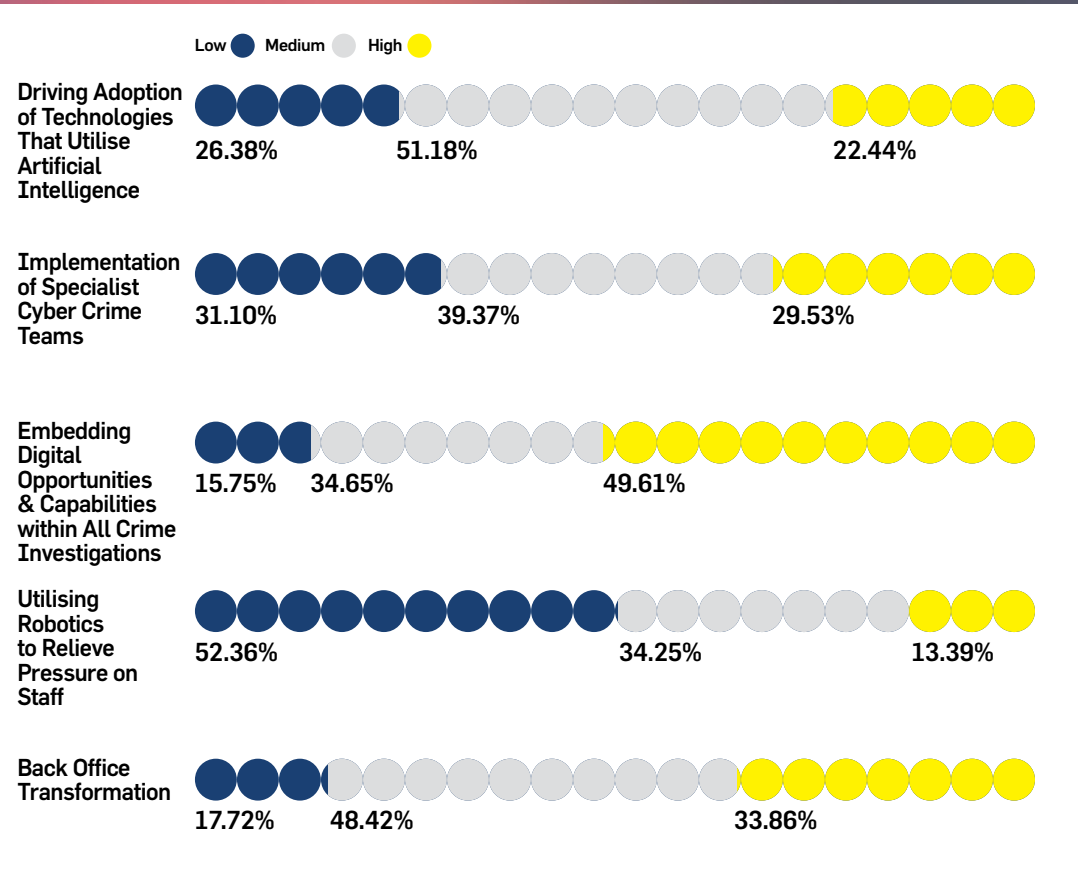
TOP STRATEGIC PRIORITY



Above all else, the group considered improving delivery of services to be vital, with half the group noting this as their top strategic priority.

The channels in which citizens engage with police across the UK and Europe is changing and transformation is needed in service delivery as well as internal processes.

FUTURE PRIORITISATION

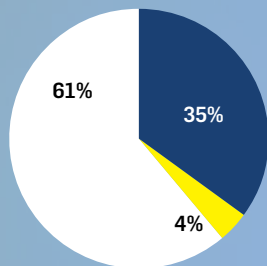


Some priorities such as utilisation of robotics to relieve pressure on staff are considered primarily a future focus for the group.

However, half of the group highlighted how ensuring digital opportunities and capabilities are embedded within all crime investigations is a critical immediate focus.

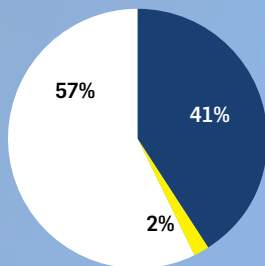
SPEND MAPPING

ENTERPRISE RESOURCE
PLANNING AND DUTY
MANAGEMENT



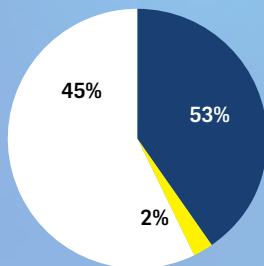
● Increase ● Decrease
○ Stay the same

EVIDENCE
MANAGEMENT SYSTEMS



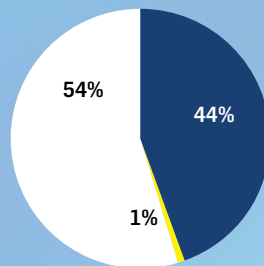
● Increase ● Decrease
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PREDICTIVE
ANALYTICS



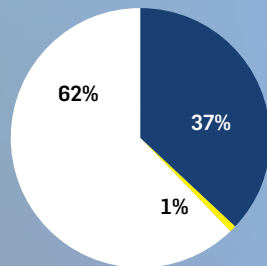
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○ Stay the same

ARTIFICIAL
INTELLIGENCE



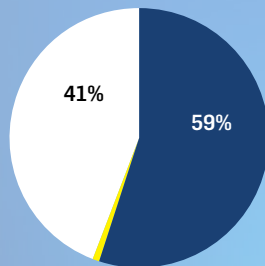
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BODY WORN VIDEO
TECHNOLOGY



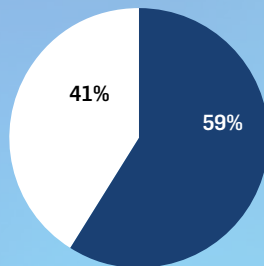
● Increase ● Decrease
○ Stay the same

BIG DATA ANALYSIS
AND VISUALISATION



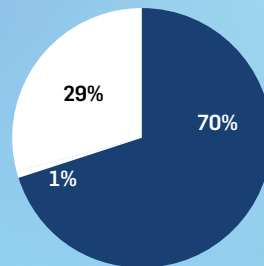
● Increase ● Decrease
○ Stay the same

CYBER
SECURITY



● Increase ● Decrease
○ Stay the same

MOBILE
APPLICATIONS

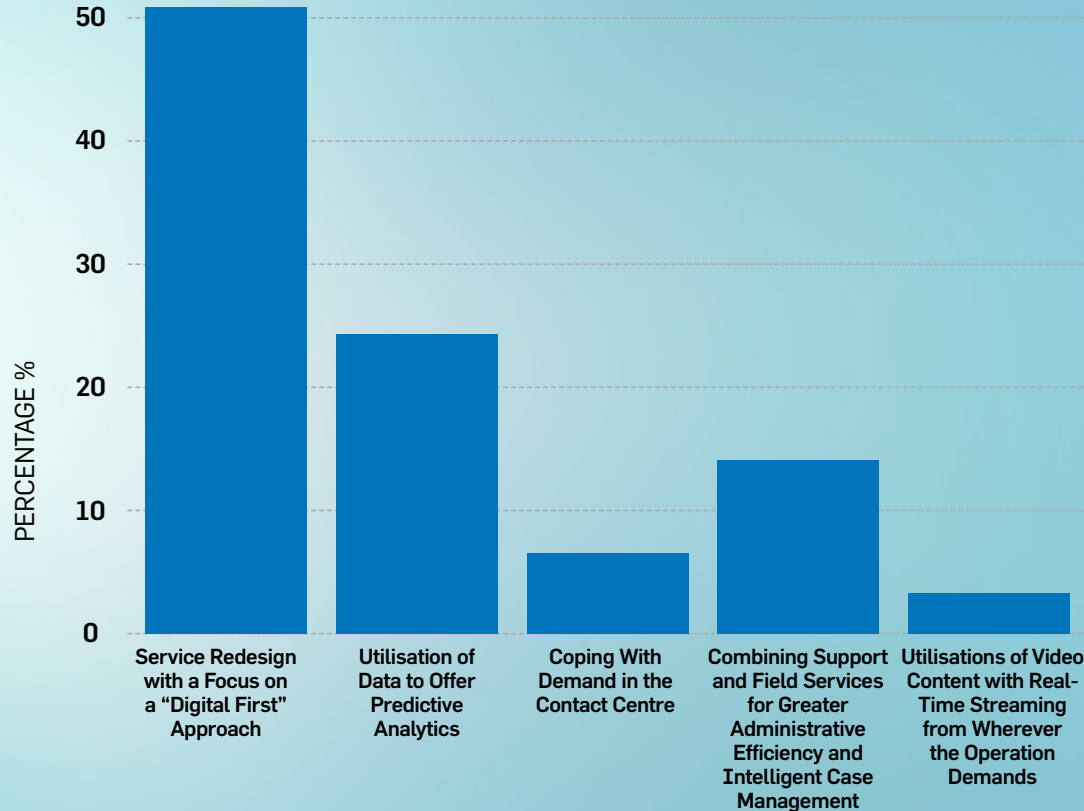


● Increase ● Decrease
○ Stay the same

Technologies surrounding mobility, cyber security and data analytics are very much at the forefront of our group's budget plans.

Police forces have considerable challenges digitising their legacy infrastructure but understand this must become a reality in order to underpin future delivery of services and technology.

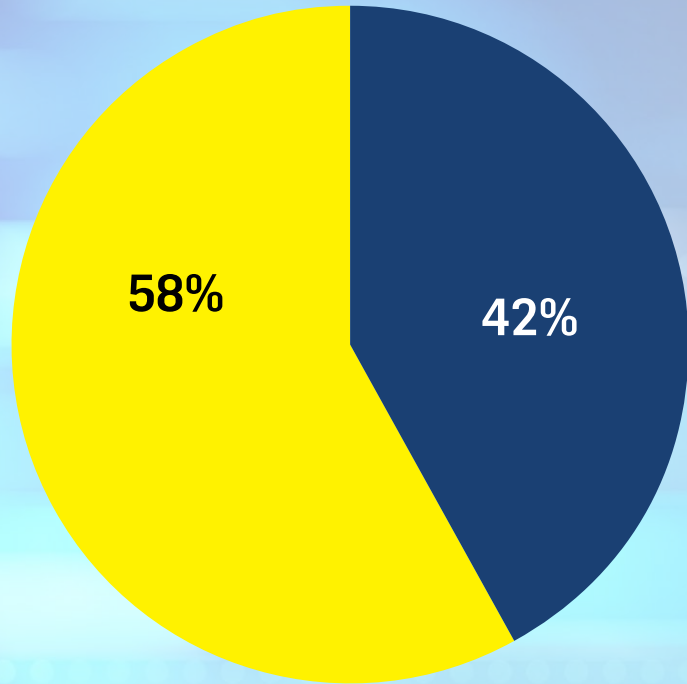
TOP TECHNOLOGY PRIORITY



Police forces are taking urgent action to redesign services with a focus on digital-first.

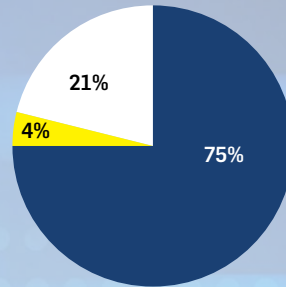
To support their strategic goals, Chief Officers in law enforcement are adopting new technologies which enable crime to be tackled more efficiently and effectively.




IT PURCHASING 'DECISION MAKER' OR 'INFLUENCER'



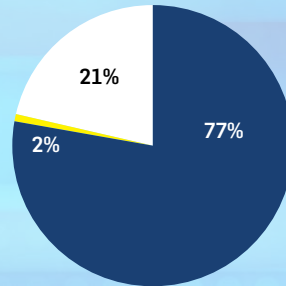
 Influencer  Decision maker




AS A DECISION MAKER,
ICT SPEND WILL LIKELY



 Increase  Decrease  Stay the same

AS AN INFLUENCER,
ICT SPEND WILL IDEALLY



 Increase  Decrease  Stay the same

IT spend is planned to increase in the future, and the overwhelming majority of respondents wish for even higher adoption of new technologies.

The major influencers of the group who directly influence solution purchasing decisions understand that their IT spend needs to increase to meet wider departmental initiatives.

STRATEGY FORUMS



Live Events

FORUM*i*Q

Analytics & Research

FORUM LINK



Collaboration App

All our Strategy Forums combine industry leading searchable analytics through Forum IQ - our delegate discovery platform. Key client investment data is blended with enhanced networking capability via our Forum Link app for everyone to intelligently connect through multi-channel exchanges during our live Strategy Forums.

Deep understanding and clever tech connecting smart people in smooth interactions. Goodbye static conferences, hello evolution.

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